Go to http://siswa.um.edu.my
Agree to the T&C
Key in your Matric and IC/Passport Number

You are advised to read the Terms and Conditions before register SiswaMail

EMAIL ACCOUNT REGISTRATION FOR UM's STUDENTS (4)

Student's Verification
Please insert the information needed:

Matric No.: (Ex: AE990077)

IC No.: (Ex: 79051507899) or Passport No.: (H0284548)

Submit Reset

Disclaimer: UM reserves the right to give your email address to 3rd party for the University's programme purposes.

Please ensure that you register using a formal username that will reflect yourself as an UM's student

GUIDELINES:

GENERAL INFORMATION ON SISWAMAIL REGISTRATION

1. The online registration is open ONLY for UM student with IC/Passport and matrix number
2. You CANNOT use SiswaMail online registration if you:
   a) already have an e-mail account with address @siswa.um.edu.my
   b) do not have student matrix number yet
   c) do not have Malaysian identification number (for non-malaysian, your passport number is needed)
3. Before registration, you MUST read the SiswaMail's Terms & Conditions.
4. Any queries please contact SiswaMail Administrators by:
   a) E-mail: admin@siswa.um.edu.my
   b) Telephone: 03-7967 7113/6727
For Re-registering students from:
Asasi to first year
First year to master
Master to PHD Changing course to other discipline.

The system will re-use your previous username.
Therefore you will only need to update your password and alternative email address.

For New Students:
Please refer to the guides for supported username and password.

Because this is your formal Student email. Please use your official username, it is not advice to use comical or non-formal username i.e.:
- mazran (OK)
- ultraman.sama (not suitable)

Please insert your username without .um.edu.my or .siswa.um.edu.my.
Congratulation

Tahniah dan terima kasih kerana mendaftar dengan SISWAMAIL
(Congratulations and thank you for registering SISWAMail)

Nama pengguna anda adalah [Your User ID] ya mznrash
Tekan butang 'OK' untuk login ke akaun emel anda (Click 'OK' button to login into your email account) OK
Side Note

- Please remember your SiswaMail username and password.
- Do not give out your username and password to anyone.
- Due to heavy traffic during the registration week. If you face problem accessing your SiswaMail, please contact us directly via phone or email.
- For email support please mention your matric and ic/passport number so that we could assist you better.
Wireless UM
Wireless Service Information in UM

INTRODUCTION

• a) Wireless Line Speed : **500Mbps**
• b) Total AP’s : **1100 Access Point**
• c) UM has one of the best WiFi internet access compared to many other universities.
• d) Comprehensive coverage of the residential college campus students and building faculty / institute / department / center.
Wireless access is high traffic at night. For example: below is the traffic that is taken on August 24, 2011 within 24 hours.

- **Incoming Traffic**
  - Avg In: 10.79Mbps (1.1%)
  - Max In: 19.46Mbps (1.9%)
  - Current In: 6.76Mbps (0.7%)
- **Outgoing Traffic**
  - Avg Out: 176.47Mbps (17.6%)
  - Max Out: 334.48Mbps (33.4%)
  - Current Out: 142.53Mbps (14.3%)

95th Percentile Incoming: 16.70Mbps
95th Percentile Outgoing: 279.35Mbps
UM Accessibility On-Campus Access Point From Jan-Jul 2011

<table>
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<tr>
<th>Bulan</th>
<th>Peratus</th>
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<tr>
<td>Januari</td>
<td>90.29</td>
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<tr>
<td>Februari</td>
<td>93.85</td>
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<tr>
<td>Mac</td>
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<td>April</td>
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<tr>
<td>Mei</td>
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</tr>
<tr>
<td>Jun</td>
<td>96.26</td>
</tr>
<tr>
<td>Julai</td>
<td>95.59</td>
</tr>
</tbody>
</table>
UM Wireless Performance Analysis Graph From Jan-Jul 2011

- Januari: 99.9%
- Februari: 98.8%
- Mac: 99.8%
- April: 100.0%
- Mei: 99.4%
- Jun: 98.2%
- Julai: 99.7%
<table>
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<tr>
<th>Residential College</th>
<th>Number of APs</th>
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<tr>
<td>KOLEJ KEDIAMAN PERTAMA</td>
<td>30 AP</td>
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<tr>
<td>KOLEJ KEDIAMAN KEDUA</td>
<td>38 AP</td>
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<tr>
<td>KOLEJ KEDIAMAN KETIGA</td>
<td>32 AP</td>
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<tr>
<td>KOLEJ KEDIAMAN KEEMPAT</td>
<td>30 AP</td>
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<tr>
<td>KOLEJ KEDIAMAN KELIMA</td>
<td>61 AP</td>
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<tr>
<td>KOLEJ KEDIAMAN KEENAM</td>
<td>54 AP</td>
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<td>KOLEJ KEDIAMAN KETUJUH</td>
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<td>KOLEJ KEDIAMAN KELAPAN</td>
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<td>5 AP</td>
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<td>KOLEJ KEDIAMAN KESEBELAS</td>
<td>33 AP</td>
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<tr>
<td>KOLEJ KEDIAMAN KEDUABELAS</td>
<td>170 AP</td>
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</tbody>
</table>
UM Wireless Account Registration

• Only use the SiswaMail account (i.e.: abc@siswa.um.edu.my)

• Use the same username and password
Wireless UM

SIGNAL NAME: UM-wifi_student

You are connected to UM-WiFi-Student.

Network Name: UM-WiFi-Staff
Speed: 5.5 Mbps
Signal Quality: Poor
IP Address: 10.110.221.213

To manage profiles of previously connected WiFi networks, click the Profiles button.

Hardware radio switch: ON
Wireless Signal in UM

WIFI LOGIN PAGE

Login using your Siswa username & password
• SIGNAL NAME : UM_wifi_student
Complain About UM Wireless Service

Complaints can be directed through:

Call **03-7967 4001**

or

Login to [http://helpdesk.um.edu.my](http://helpdesk.um.edu.my)
Among the problem usually faced by users are:

- No wireless card
- Wireless card is not active
- Student mail account cannot be used or forgot password
- Computer very slow and many viruses
- Position away from the access point.
UMISISWEB
Student Portal
UMISISWEB is a portal site developed for students. It is also the Online Notice Board that is easily accessible in any notification of any important information related to academic and student activities more quickly and efficiently.

http://umisisweb.um.edu.my
Course registration link to allow students to register for courses offered each semester online

http://umisisweb.um.edu.my
Modules to enable students to examine the courses registered for each semester

http://umisisweb.um.edu.my
Login using your username / password

SiswaMail
Powered by Google Apps
This module will display balances and transactions of debt incurred by students with the Bursar's Office.
This module will allow students to see the results for each semester.
This module will allow students to see a list of courses offered each semester
This module will display a list of all the information college student placements.
This module will enable students to make online payment to the Bursar.

http://umisisweb.um.edu.my
This module describes the placement listings that may be rented by students. The placement is meant as a flat, apartment or terrace.
This module contains a complete list of information the companies that offer careers in student.
This module allows students to print permission to sit for examination within the period set by the Examination Section. It must be printed by students itself before entering the examination hall.
UM SMS

1. To check for examination results via SMS
   UM RESULT [username] [password] send to 15888
   example:
   UM RESULT
   rizal 123
   SMS to
   15888

2. To check for the amount of fees owing
   UM YURAN [username] [password] send to 15888
   example:
   UM YURAN
   rizal 123
   SMS to
   15888

3. To check for course enrolment details
   UM KURSUS [username] [password] send to 15888
   example:
   UM KURSUS
   rizal 123
   SMS to
   15888

4. To obtain course timetable via SMS
   UM JADUAL [Subject Code] [Group] send to 15888
   example:
   UM JADUAL
   WAE52103 1
   SMS to
   15888

5. To obtain lecturers' information
   UM PENSYARAH [Subject Code] [Group] send to 15888
   example:
   UM PENSYARAH
   WAE52103 1
   SMS to
   15888

6. To check for examination date and venue
   UM EXAM [Subject Code] send to 15888
   example:
   UM EXAM
   WAE52103
   SMS to
   15888

* Username must be in lower case.
* This service is limited by the Malaysian Government.
* Charges: 75 sen per SMS. Up to 3 SMS per day.
* SMS received: RM0.20
* Cost per SMS received: RM0.20

http://umisisweb.um.edu.my
All students are eligible to have genuine software ownership of MS Office 2010 with a price less than RM 200.

Office Enterprise components:-
Access, communicator, Excel Groove, InfoPath, OneNote, Outlook, PowerPoint, Word, Publisher.

Once students graduate from UM, students owns the software.
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<th>SMS 2003 SDK and DDK's</th>
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<td>Interconnect 2004</td>
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<td>Interconnect 2007</td>
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<td>Virtual PC for Mac 7.0</td>
<td>Windows Communication Foundation</td>
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| Office Communicator Mobile                            | Virtual Server 2005 | |}

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<tr>
<td>DirectX SDK and DDK's</td>
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<td>ESP 1.0</td>
<td>GIF Animator</td>
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<tr>
<td>Healthcare Framework</td>
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<td>Internet Security and Acceleration</td>
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<td>Log Parser</td>
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<td>Modem Developer Kit</td>
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<tr>
<td>MSDN Online Web Resource</td>
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Announcements

- Help for downloading your MSDNAA software 2011-06-29

Categories

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<td>Applications</td>
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<td>Microsoft Exchange</td>
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<td>All (143)</td>
<td>Resource Kit</td>
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Microsoft XNA Game Studio 4
Microsoft Visio 2010
Microsoft Windows 7
Microsoft Academic Resource Kit
Microsoft Exchange Server 2010
Microsoft Expression Design 2
Microsoft Expression Studio 4
Microsoft Office Sharepoint Designer 2010
Microsoft Office Visio 2007
Suite of online tools and resources which provides access to 300 odd software for teaching and learning purposes.

**Dreamspark**: License to over 10 Microsoft software for design suite, server and programming applications.

**Eg:**
- Operating System: Window 7 (Upgrade)
Other Software Services?

Where?
Computer Lab (Faculties)

What Software?
Research Software such as SPSS, Matlab, E-Views & Statistica.

But Remember!!!
Students are not eligible to have any of site license.
Some of ICT service provides to students are:

- WiFi
- Student Information System
- Computer Labs with various type of software
ICT Support Services For Students
Customer Services Division
ICT Helpdesk System

- ICT problems encountered
  - wireless, email
- Will be solved by ICT staff from PTM / faculty
- Use SiswaMail account to log-in
- http://helpdesk.um.edu.my
Student Registration Card

- Smart card
- Basic information is stored in the card
- Various usages
  - Identification
  - Door Access, Gate Barrier
  - Class attendance
  - Touch & Go
Student Registration Card

- Replacement at PTM customer service counter
- Replacement fine of **RM30** for loss damage
ICT Security & Audit Division
PTM is providing ICT Services for students to enables you to:

✔️ Use Internet as a source for information & knowledge;

✔️ Do research on subject taught in University; and
Seek creative ways to complete assignments given by your lecturers.
However, all the services provided MUST BE used wisely.

The facilities provided are available for your use NOT your abuse.

To protect you and UM’s ICT security, all students must abide by all relevant UM ICT Rules and Regulations.

All students must sign Students ICT Declaration.
I AM AWARE that ::

❖ By using UM ICT facilities I agree to abide by all relevant University rules & regulations;

❖ The regulations are available on the UM ICT Services section of the University website (http://ptm.um.edu.my);

❖ My use of UM network may be monitored for legal purposes and for my and UM’s security;
I AM AWARE that ::

- I MUST have Anti-Virus protection appropriate for my computer operating system and keep it always up-to-date; and

- I MUST download and install all security patches and updates for my computer’s operating system from a trusted source.
I AGREE and understand that ::

❖ I am expected to **access my UM e-mail regularly**;

❖ My UM e-mail account will be the **primary means of contacting me** by any authorised UM employee; and

❖ For **critical** communication, I have to check and respond, if necessary, to those e-mails within **3 working days**
# ICT Rules & Guidelines

All members, staff, students, and visitors using the University's ICT facilities, including the connection of any device to a departmental or college network connected to the University backbone network, must follow these regulations. The use of ICT facilities and the UM network is regulated by rules of use and behavior based on the principle that the ICT facilities are used in a professional and responsible, lawful, ethical, reasonable, and careful way.

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<tr>
<th>Category</th>
<th>Title of Document</th>
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<td>Rules</td>
<td>• Rules on Anti-Virus on UN’s Computer (PDF) - English Version</td>
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<tr>
<td>Guidelines</td>
<td>• Guidelines on Password and Account (PDF) - English Version</td>
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</table>
# List Of UM ICT Rules & Guidelines

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<td>d. MAMPU-ICT CIRCULAR- Penggunaan Internet di Agensi Sektor Awam</td>
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<td>d. Rules on the Usage of Computing and Network Resources (PDF)</td>
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<td></td>
<td>e. UM Mailing Lists : Condition of Use And Guidelines (PDF)</td>
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<td></td>
<td>g. Rules on E-mail Usage (PDF)</td>
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<td></td>
<td>a. PC Distribution Guideline (PDF)</td>
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<td></td>
<td>b. Rules on Computer Usage (PDF)</td>
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<tr>
<td></td>
<td>c. Rules on Computer Lab Usage (PDF)</td>
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</tbody>
</table>
Basic UM Internet Use Policy

× NO INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS
× NO “SPAMMING”
× NO “HACKING”
× NO SYSTEM DISRUPTION
× NO EXCESSIVE BANDWIDTH USAGE
× NO “VIRUSES”
× NO THREATS OR HARASSMENT
× NO ILLEGAL OR FRAUDULENT USE
Access to the University network may be suspended/terminated if you are in breach of any of these regulations;

You may also face disciplinary action from UM Management.
The **Dos:**

- Choose secure passwords
  (e.g. combine alphabets and number)
- Install an effective anti-virus software program
- Install genuine software
  (e.g. Microsoft)
- Update your software regularly
The **Don’ts**:  
- Don't give your password or payment information to anyone.  
- Don't select the option on Web browsers for saving or remembering user names and passwords.  
- Don't download files sent to you by strangers or open hyperlink from people you do not know.
Basic Tips On How To Secure Your Computer

- Patch the system regularly
- Install security software (e.g. web filtering, anti-Virus, anti-Spam, anti-Spyware, personal firewall etc.)
- Beware of P2P software (e.g. BT, Foxy, eMule)
- Use strong passwords and keep them secret.
Basic Tips On How To Secure Your Computer

✓ Never turn off your firewall.
✓ Use flash drives cautiously.
✓ Never download files from untrusted websites or open unexpected attachments in email!
✓ Do not be tricked into downloading malware.
Thank You
&
Congratulations!